

**MEETING OF THE
NORTHUMBRIAN AND ESSEX & SUFFOLK WATER FORUM
TUESDAY 20 APRIL 2021**

VIRTUAL MEETING VIA MICROSOFT TEAMS

AGENDA

10:00	1.	Welcome, apologies, aims of the meeting disclosure of interests	Chair	5mins
10:05	2.	Notes and actions of last meeting held 25 February 2021 - for review and agreement of the meeting record (paper attached)	Chair/all	5mins
10:10	3.	Members deliberation and prepare for discussions with Company	Chair/all	20mins
10:30	4.	Company join the meeting Welcome and introductions followed by general Company questions including COVID-19.	Chair/all	15mins
10:45	5.	Competition and Markets Authority Final Decision on PR19 (paper attached) Aim: members to understand final decision and impact on Company and customers.	Company	60mins
11:45		Break Company members leave meeting		15mins
12:00	6.	PR19 review and PR24 plans Aim: members reflect on PR19 process and lessons learned and aims and objectives for PR24.	Chair	20mins
12:20	7.	Future Forum discussion (paper attached) Aim: members briefed on current position and future plans.	Chair/Mary Coyle	20mins
12:40	8.	Members in camera review of meeting	Author/Chair/all	20mins
13:00		MEETING CLOSE The following background information papers have also been sent to you for review: A. CEO update B. Regulatory update C. Customer Engagement and Participation update		