

**MEETING OF THE NORTHUMBRIAN AND ESSEX & SUFFOLK WATER FORUM
THURSDAY 2 DECEMBER 2021**

VIRTUAL MEETING VIA MICROSOFT TEAMS

AGENDA

10:00	1.	Welcome, apologies, aims of the meeting disclosure of interests	Chair	5mins
10:05	2.	Notes and actions of last meeting held 17 September 2021 - for review and agreement of the meeting record (paper attached)	Chair/all	5mins
10:10	4.	Members' deliberation and prepare for discussions with Company	Chair/all	20mins
10:30	5.	Company join the meeting Bills 2022/23 (paper attached) Aim: Members to understand the process and how Company will communicate with customers. Agree Challenges and Actions	Claire Sharp Mark Wilkinson	45mins
11:15	6.	General Company questions	Chair/all	15mins
11:30		Break		10mins
11:40	7.	Water Environment Improvements ODI update (paper attached) Aim: Members to understand Year two position and ongoing strategy. Agree Challenges and Actions	Clare Deasy Richard Powell	20mins
12:00	8.	Net Zero update (paper attached) Aim: Members updated on next steps for net zero road map – Emission Possible. Agree Challenges and Actions	Anthony Browne	20mins
12:20	9.	Customer Engagement discussion	Chair/all	15mins
		Company members leave meeting		
12:35	10.	Future meetings discussion	Author/Chair/all	15mins
12:50	11.	Members in camera review of meeting	Author/Chair/all	10mins

13:00	<p>MEETING CLOSE</p> <p>The following background information papers have also been sent to you for review:</p> <ul style="list-style-type: none">A. CEO updateB. Regulatory updateC. Customer Engagement and Participation update		
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