

**MEETING OF THE NORTHUMBRIAN AND ESSEX & SUFFOLK WATER FORUMS  
FRIDAY 24 MARCH 2017**

**THE GREAT NORTHERN HOTEL, PETERBOROUGH**

**AGENDA**

**Meeting starts without company members**

10:30	1.	Welcome, apologies, aims of the meeting disclosure of interests	Chair/all	5mins
	2.	Notes & actions of last meeting held 10 October 2016	Chair/all	
10:50	3.	Water Forums independent Author Aim – for Forum’s Author to identify members’ priorities with regard to communications	Sarah Young	10mins
10:35	4.	Papers review Aim – For Forum members to identify topics to discuss with the company – <i>papers to be viewed via SharePoint</i>	Chair/all	15mins
		Papers – <i>for information:</i>		
	4.1	Update from the Chair		
		A. Ofwat notes from CCG chairs meeting (9 January 2017)		
		B. Water Forum response to NWL Draft Assurance Plan		
	4.2	NWG CEO company update		
	4.3	Members updates		
		A. Vulnerability workshop notes		
		B. Environment workshop notes		
	4.4	Forums strategy		
	4.5	Water Resources Management Plan		
<b>11:00</b>	<b>5.</b>	<b>Company members join the meeting – welcome and introductions</b>		<b>10mins</b>
11:10	6.	Periodic Review Aim – for the company to introduce the Periodic Review process and share its management plan. See also paper in pack.	Carol Cairns	30mins
11:40	7.	Customer engagement update Aim – for company to present its progress on, and plans for customer engagement. See also paper in pack	Jim Strange	30mins
12:10	8.	Annual Assurance Plan Aim – for the company to give an update on its Annual Assurance Plan. See also paper in pack.	Jim Strange	20mins



12:30	9.	Question time on papers – time includes a working lunch Aim – For members to engage with the company on their selected topics	Chair	1hr
13:30	10.	Water Forums Programme workshop Aim – For members to review their draft programme	Louise Hunter	20mins
13:50	11.	Resilience Aim – For the company to outline its role in national and local water resource planning	Martin Lunn	40mins
14:30	12.	Meeting review (company people to leave the room) Members are also requested to complete survey	Chair and independent members	30mins
<b>15:00</b>		<b>CLOSE</b>		